



North Carolina Department of Health and Human Services

DIVISION OF CHILD DEVELOPMENT

Phone: 919.662.4499 Fax: 919.661.4845 Courier Number: 56-20-17



Physical Address:

319 Chapanoke Road
Raleigh, NC 27603

Mailing Address:

2201 Mail Service Center
Raleigh, NC 27699-2201

Beverly Eaves Perdue, Governor

Lanier M. Cansler, Secretary

Deborah J. Cassidy, Director

Memorandum

To: Directors of Departments of Social Services Utilizing the Cox One Case System
From: Ron Byrd, Section Chief, Subsidy Services Section *RB*
Date: July 26, 2011
Regarding: Movement of Counties Utilizing the Cox One Case System to Group 3 for Subsidized Early Education for Kids (SEEK) Phased Rollout

The purpose of this memorandum is to notify you that your counties, Alamance, Cleveland, Davidson, Durham, Guilford, Mecklenburg, New Hanover, and Rockingham, will be a part of the Group 3 phased rollout of SEEK.

If you remember, staff from the Division met with all counties utilizing the Cox One Case system to process payments in November 2010 to discuss issues related to the continued use of Hublink as your means of interfacing with the Subsidized Child Care Reimbursement System (SCCRS). It was decided that Hublink will continue to be used to transmit payment information until implementation of North Carolina Families Accessing Services through Technology (NC FAST). Hublink could not be modified to include all of the new data needed for SEEK implementation. Hublink's inability to be modified created the requirement that a secure file transfer protocol (SFTP) be established so that the Cox One Case system can transmit the new data elements to SCCRS in a nightly batch process. SFTP is a network protocol that provides file access, file transfer, and file management functionality over any reliable data stream.

In March 2011, another meeting was held to discuss the status of the SFTP. At that time a work-around was developed that would allow the new data elements to be manually processed by the Division of Information Resource Management (DIRM). This manual process allowed DIRM to transmit needed data to Affiliated Computer Services, Inc. to produce the initial magnetic stripe cards and case information. DIRM cannot conduct this manual process on a daily basis due to time constraints and the impact on Phase II programming.

In order to allow Mr. Cox sufficient time to develop the necessary changes, it was decided that all counties utilizing the Cox One Case system would be moved into Group 3 of the phased rollout of SEEK. Group 3 is scheduled to rollout in November 2011.

If you have questions about this decision, please contact your Subsidy Services Consultant. As always, I remain available to assist you as well.

cc: Belinda Thomas, Subsidy Services Consultant
Dawn Roberts, Subsidy Services Consultant
Dora McCallum, Subsidy Services Consultant
Connie Howard, Subsidy Service Consultant